



Access Statement

Please find outlined below information we hope will ensure you enjoy your visit to Station House regardless of whether your life is affected in some way by a medical condition, disability, impairment, or specific learning difficulty.

Prior to your arrival

- Enquiries and reservations may be made by phone or email.
- Should you require a taxi to Station House, we use a reliable company on a regular basis and we would be delighted to book them on your behalf. They do have vehicles suitable for wheelchairs if required.
- Directions to Station House can be obtained by emailing or telephoning us.

On arrival

- We have ample free parking at the front of the building.
- Entrance to the building is by way of one step
- We are more than happy to help you with your luggage and will collect it from your car and deliver it to your room if preferred.

Reception area

- Floor is flat, all on one level and is suitable for people with mobility problems.

Public areas

- Our corridors are well lit and carpeted.
- The conservatory and dining room have carpeted floors, are on one level and are accessible from the front entrance.
- The fire alarm system has an audible alarm and does not have flashing lights. Assistance is given if evacuation is necessary.
- Full table service is available in the dining room.
- All areas are well lit.

Accommodation

- We have one double room located on the ground floor.
- We do not have adapted bathrooms and grab rails are not in the bedrooms as standard.
- Access to other rooms is by way of a staircase.

Additional information

- Service dogs are welcome
- We are able to use the front doors in the event of evacuation. The alarm will ring continuously if evacuation is needed. If you require assistance for evacuating please notify us on arrival.

We have tried to be as accurate as possible and have included as much detail as we can in our access statement, however we welcome your feedback to continuously improve on the information we provide. If you require further assistance please call 01603 715872.